SHES Digital Learning Technical Support

Technical Support is available to you.

If you are in need of technical support, please use one of the following methods below-

1. Go the the SHES website at shes.pasco.k12.fl.us to access the several Quick Guides for how-to/step-by-step information along with the Parent eLearning Newsletters or go to pasco.k12.fl.us for additional info/resources.
2. Contact your child’s teacher(s). The SHES website has a tab called “Contact Us.” Email your teacher!
3. Call SHES at 727-774-4100. Our office hours are Monday-Friday from 7:30-3:30. Our secretary will try to assist you or will have someone get back to you. Do NOT show up to our campus- as we’re closed.
4. You could also email our Resource Management Associate- Jen Couchman at jcouchman@pasco.k12.fl.us.

The expectation is that someone gets back to you as quickly as possible, within 24 hours (Monday-Friday).

When calling or emailing, please include the following information-

Your name

Your child(ren)’s name Your teacher’s name Your phone number

A detail explanation of the issue you’re having.